

A LEADING STATE AGENCY

Problem

As part of a government initiative to curb project overruns and improve quality, severe cost and schedule constraints were imposed on the managers and leaders of IT projects within a state agency. State project leaders were mandated to deliver projects on time and meet cost and quality requirements, while coordinating myriad contributions and services from other functions. In order for management effectiveness to be fully and dynamically integrated into existing operations, training had to be given both in the basics of project management and at the higher level of complex project planning.

Solution

Palatine Group customized their learning design so that participants could be trained simultaneously at many levels. The training workshop reinforced project management fundamentals, and then went beyond them with a simulation which enabled participants to see the complex trade-offs between long and short-term consequences as they grappled with a host of management challenges and constraints.

Results

The workshop yielded immediate, measurable results. A "Big Ten" accounting firm, called in by the client to assess the training, reported that project leaders who had attended Palatine Group's workshop were significantly better versed in quality and process issues, more adept at working in teams, and showed an excellent to superior command of project planning, management and control issues.

About Palatine Group

Founded in 1976, Palatine Group is a leader in Project Leadership and Project Management simulations and technology-based learning solutions. For 30 years, Palatine has helped its clients accelerate their organization's performance, providing measurable results, along with increased profits. Palatine has trained over 50,000 managers, and is the first private company to launch computer-based business and project management simulations.